**Segment: Organic - Veterans without a modern credential**

**SUBJECT:** Veterans: Prepare for sign-in changes at VA

**PREHEADER:** Create a free Login.gov or ID.me account

[h1] **Create a free Login.gov or ID.me account**

In about a year, on December 31, 2024, we’ll transition to only two modern, secure account options for VA.gov and other VA online services: **Login.gov** and **ID.me**. You’ll then no longer be able to use your **My Health*e*Vet** or **DS Logon** username to sign in to VA online services anymore. We encourage you to create a free **Login.gov** or **ID.me** account now so you have plenty of time to get used to it before this change.

**Login.gov** and **ID. me** accounts meet modern security standards. These accounts protect your data at 2 levels—so only you can access and change your stored information.

When you sign in using your **Login.gov** or **ID.me** account, you’ll have access to the same VA information and services you access today with any other accounts you may use (like **DS Logon** or **My Health*e*Vet**).

[CTA: LEARN MORE ABOUT CREATING AN ACCOUNT] <https://www.va.gov/resources/creating-an-account-for-vagov/>

[h2] **Having trouble signing in?**

We’re here to help. If you have trouble signing in, get answers to some commonly asked questions about signing in to VA.gov. Go to [www.va.gov/resources/signing-in-to-vagov](http://www.va.gov/resources/signing-in-to-vagov).

If you still can’t sign in, call us at 800-698-2411 (TTY: 711) and select 0. We’re here 24 hours a day, 7 days a week.